

FEBRUARY 2021



# Incentive News

TENNCARE EHR PROVIDER INCENTIVE PAYMENT PROGRAM

A CMS "Promoting Interoperability" Program

## Reminders:

Information which will assist you —and the latest updates — is available on the [TennCare EHR Incentive website](#).

Now accepting attestations from all returning eligible providers. **All Program Year 2020 attestations must be submitted by 11:59 P.M. Central Time on March 31, 2021.**

## Can We Help?

If you have questions about your upcoming attestation, contact us at [TennCare.EHRIncentive@tn.gov](#), Monday through Friday from 7:00 a.m. to 3:30 p.m. Central Time. When emailing, please include your provider's name(s) and NPI(s).

## Just **Two Months** Remaining to Attest for Program Year 2020

Another page turns on the calendar. Only February and March remain in the Program Year (PY) 2020 submission period of the TennCare EHR Provider Incentive Payment Program (PIPP). Attestations must be completed and submitted no later than 11:59 p.m. March 31, 2021.



In order to attest for PY 2020, EPs must have successfully attested to and received payment for at least one previous year of the EHR Incentive program. We strongly encourage all providers who remain eligible to attest.

Those who do attest must be able to meet the requirements for eligibility, patient volume, Meaningful Use, and Clinical Quality Measure (CQM) criteria in order to qualify for an incentive payment. By attesting sooner in the submission period rather than later, providers will have more time to complete and submit PY 2020 attestations, and more time to make corrections should attestations be returned.

See our guides to PY 2020 and 2021 on pages 6 and 7 of this issue.

### **Program Year 2020**

PIPP is open NOW.

**Submission deadline: March 31, 2021, 11:59 p.m. CT.**

*MU and eCQM reporting period in 2020 for EPs in the Medicaid Promoting Interoperability Program is a minimum of any continuous 90-day period within CY 2020.*

### **Program Year 2021**

PIPP opens **July 1, 2021.**

*The MU reporting period must end by **July 31, 2021.***

**Submission deadline: Sept. 30, 2021, 11:59 p.m. CT.**

*MU and eCQM reporting period is a minimum of any continuous 90-day period within CY 2021, **provided that the end date for this period falls before July 31, 2021.***



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## Do You Have Questions About

### The EHR Incentive Program?

### Meaningful Use Measures?

### Electronic Clinical Quality Measures?

### Your attestation?

Email [TennCare.  
EHRIncentive  
@tn.gov](mailto:TennCare.EHRIncentive@tn.gov)

**Always include  
the Provider's  
Name and NPI  
when  
communicating  
with TennCare.**

# Tennessee Mailing 1099s to Individual Providers Who Received 2020 EHR Payments

The State of Tennessee is mailing individual 1099s to individual Eligible Professionals (EPs) who received EHR Incentive Payments during 2020. IRS guidelines require the issuance of Form 1099 to the EP, however, EPs will again have the option to assign their EHR Incentive Payment to their Group Practice or Clinic. The mailing was set to be completed by January 31, 2021.

The 1099 is an informational form that is also provided to the IRS. To determine if payments are taxable, you must consult your tax professional. The EP is responsible for selecting the appropriate option in the CMS Registration and Attestation System, whether the EP is to receive the EHR Incentive Payment or it is to be made to a designated Payee NPI (one with which the EP has a contractual relationship). The payment can be designated to a different entity for each year of program participation, but cannot be divided during a single year of program participation.

CMS, the Division of TennCare, and the EHR Provider Incentive Payment Program (PIPP) are not responsible for decision-making or mediation regarding the assignment of EHR Incentive Payments.

In most cases the EHR Incentive Payment itself is distributed to the group practice. When this occurs, it is the responsibility of the EP to report the payment on Form 1099-MISC to the employer or entity which bills for the EP's services. Contact your employer to obtain the tax ID number to be entered on the Form 1099-MISC.

Again, EPs are strongly encouraged to contact their tax professional on the proper handling of this matter.

EPs who lose their 1099 or otherwise need a replacement should contact F&A Accounts, Supplier Maintenance at [F.A.Accounts@tn.gov](mailto:F.A.Accounts@tn.gov). (There is an underscore [ \_ ] between the F and the A.) In your message, please provide the tax year for which the 1099 is needed, Tax ID number, name, and an email address, fax number, or current mailing address where the replacement 1099 can be sent.

Questions about the PIPP should be sent to

[TennCare.EHRIncentive@tn.gov](mailto:TennCare.EHRIncentive@tn.gov).

F&A Accounts, Supplier Maintenance is NOT able to assist you with EHR Program-related questions.

# Check Profiles for Correct Addresses or Risk Return of Your Attestation

As you complete your Program Year 2020 attestation(s), take note of the address that appears on your dashboard. Unless you've changed it since then, the address may still be the one you provided when you first registered for TennCare's EHR Provider Incentive Payment Program. Changed or unchanged, is it correct?

For some time now, we've reminded providers that the address on their attestation must **EXACTLY** match what's listed in their CMS Promoting Interoperability and TennCare Provider Registration Portal profiles. It's especially important, **because when practice location addresses do not match, we must return an attestation for correction.**

When you registered or updated your profile as a TennCare-participating provider through CAQH, you gave us your primary practice location. And if you were/are a member of a group with multiple locations, or you practice in multiple locations, you were asked to provide those additional locations as well.

When you went to the CMS Promoting Interoperability Registration website (formerly RNA) to enroll and participate in the program, you completed a page titled "Business Address & Phone Number". CMS clarified that you should enter your primary practice location for "business address". If anything changes affecting your EHR Incentive registration, you must make corrections at that website. If such changes impact what you have entered in the NPPES website, you **must** go to NPPES to make the corrections.

**Check your profiles before you attest. If the addresses do not match, you must...**

## 1. Correct TennCare's Provider Registration Portal:

If you are listed as an individual or sole proprietor, you will need to log into the CAQH application (<https://proview.caqh.org/Login>) to make the update to your primary practice location address.

If you are registered as a member of a group, your group will need to log into the TennCare Provider

Registration Portal: <https://pdms.tennCare.tn.gov/Account/Login.aspx>

- Select **"update registration"**. Then select each link on the left side of the screen from the Identification section through the Agreements section. Review information in each section and select "save", then "next". In the Practice Locations section, select the edit icon on the far right after the Primary Practice Address. In the next box, edit the address to match as needed. Now select "Submit to TennCare" to submit the change. For assistance, please contact [Provider.Registration@tn.gov](mailto:Provider.Registration@tn.gov).
- If you have additional practice locations listed and need to make changes, or have practice locations to add, scroll down the page and follow the same steps as above.

## 2. Correct your CMS EHR Registration Profile:

Return to this CMS website: <https://ehrincentives.cms.gov/hitech/login.action>

- Enter the CMS Registration Number you were originally given upon enrollment.
- Click on **"Modify"**.
- On **EACH** page, click "Save & Continue".
- On the **"Business Address & Phone Number"** page, make the needed change(s), then click "Save & Continue".
- On the last page, click "Submit".
- For the process to succeed, it is **important** that
  - On **each and every page**, all the way through, click **"Save & Continue"** whether or not you made changes to that page.
  - At the end, after making any and all changes, click **"Submit."** If you do not click "Submit", your changes will not be sent to TennCare.

# Tennessee Department of Health (TDH) Has Updated List of Reportable Codes for Drug Overdose Reporting (DOR)

Effective Jan. 3, 2021, the Tennessee Department of Health (TDH) updated the Drug Overdose Reporting (DOR) [List of Reportable Diagnosis codes](#) to include new Opioid-related ICD-10-CM codes. This update reflects changes made by the [ICD-10-CM Coordination and Maintenance Committee](#) for federal fiscal year 2021.

The T40.4X[1-4] coding structure for synthetic narcotics of unintentional, intentional self-harm, assault, and undetermined intent were revised. The changes allow for more specific reporting of drug overdoses involving synthetic opioids for initial and subsequent encounters. In particular, it allows the TDH to identify drug overdoses involving fentanyl, which has become more important to understand as overdoses involving fentanyl have increased rapidly in the last five years.

**Please ensure that your hospital is including the new codes when reporting drug overdoses to TDH.** For more information and to obtain the full List of Reportable Diagnosis codes see the [TDH Drug Overdose Reporting website](#). The new ICD-10-CM codes are indicated with an asterisk.

Now more than ever, it is important for Tennessee's hospitals to report to TDH. Officials at TDH want to remind hospitals of their responsibility to continue reporting the reportable condition, [Drug Overdose](#), to TDH weekly. Hospitals are required to report drug overdoses to TDH, regardless of the age of the patient experiencing the overdose or the intent, which include prescription or illicit, intentional, undetermined, or accidental drug overdoses.

Full guidance on the Reportable Diseases Rules and Regulations can be found [here](#).

If the COVID-19 pandemic is impacting your organization's normal operations and therefore affecting your ability to report to DOR weekly, please notify the DOR team at [TDH.Informatics@tn.gov](mailto:TDH.Informatics@tn.gov). Please include DOR Reporting Impact in the subject line of the email.

Thank you for your continued partnership in reporting to the Tennessee Department of Health's Drug Overdose Reporting system. Please send any direct questions to [TDH.Informatics@tn.gov](mailto:TDH.Informatics@tn.gov).



# 2021 Tennessee Reportable Disease List

The 2021 List of Reportable Diseases in Tennessee, effective Jan. 1, 2021, can be found at <https://www.tn.gov/health/cedep/reportable-diseases.html>. The webpage includes the list of reportable diseases and reporting requirement guidance for healthcare providers and laboratories. Important changes in 2021 are noted below.

## Healthcare Providers/ Facilities Only:

- Polio is now immediately notifiable.
- Multisystem Inflammatory Syndrome in Children is now explicitly reportable.

On the 2020 Commissioner's Letter we notified you that reporting antibiotic use in acute care hospitals through the National Healthcare Safety Network (NHSN) will be required beginning in Jan. 1, 2021. This requirement has now been *delayed until Jan. 1, 2022* due to the burden of the COVID pandemic on healthcare facilities. We are advising hospitals of this in advance to allow them adequate preparation time. [For more information: <https://www.tn.gov/health/cedep/hai.html>]



## Laboratories Only:

- Colistin-resistant gram-negative bacteria are not explicitly reportable but are now contained under the general heading of pan-unsusceptible organisms.

*Please see Detailed Laboratory Guidance for additional changes.*

# Trading Partner Registration (TPR) Update Request from the Department of Health

The Tennessee Department of Health (TDH) is asking all registered TPR facilities to update their registration information, especially their contact information in the [Trading Partner Registration \(TPR\)](#) system. The department is working to develop new electronic reporting options for providers with an electronic health record (EHR) system to ease provider reporting burden.

TDH will use email contact information to notify providers when these new electronic reporting systems become

available. Providers will be required to register their facilities in TPR. The TPR system now has more than 4300 registered entities in various stages of engagement with these public health reporting systems:

1. Tennessee Cancer Registry (TCR)
2. Tennessee Immunization Information System (TennIIS),
3. Syndromic Surveillance
4. Electronic Lab Reporting (ELR)
5. Electronic Case Reporting (eCR)
6. Drug Overdose Reporting (DOR). [Note: The DOR is *not* a declared registry to qualify for Meaningful Use.]

The list of reporting options will increase soon.

A new chapter of interoperability is evolving to reduce provider reporting burden, eliminate manual reporting, move data quickly and securely, automate reporting, and improve compliance with state and local public health reporting requirements. To receive timely information your organization should be sure to update contact information in TPR.

If you have questions or want to know more please contact [MU.Health@tn.gov](mailto:MU.Health@tn.gov).



# 2020 TennCare EHR Incentive Attestation Preparation Recap

Attesting to TennCare's EHR Provider Incentive Payment Program (PIPP) for 2020? Here is a recap of things to keep in mind when preparing your attestation for the year.

1. Make sure you completed your Security Risk Assessment (SRA) and the 90-day Meaningful Use (MU) period by the end of 2020.

The deadline for submitting Program Year (PY) 2020 attestations will be March 31, 2021, but don't wait! The sooner you complete this attestation, the sooner you'll be able to begin your PY 2021 attestation. That's important because you will be required to submit 2021 attestations between July 1 and Sept. 30, 2021, as the TennCare EHR Provider Incentive Payment Program will then come to its end.

2. All EPs attesting for PY 2020 will be required to attest to MU Stage 3 and demonstrate use of a 2015 edition of certified EHR technology (CEHRT). EPs may use any continuous 90-day period from calendar year 2020 for which MU can be successfully demonstrated.
3. Review details regarding PY 2020 objectives and measures via [this PDF download](#) from CMS, and

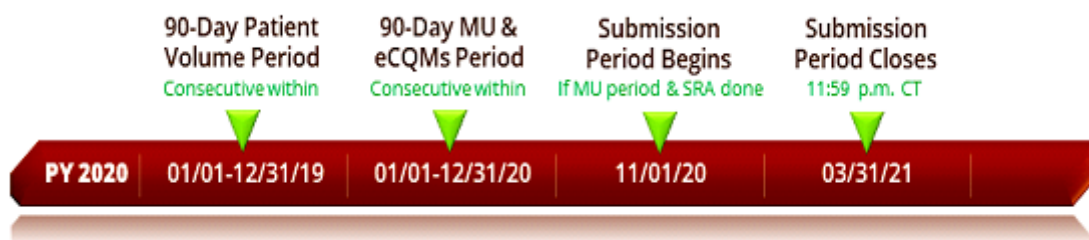
PY 2020 eQMs are available for review on the [eCQI website](#).

4. Patient Volume will come from a 90-day period in **2019**.
5. MU and eCQM data will come from a 90-day period in **2020**. CMS encourages eCQM data for the full year but will accept 90-days for PY 2020.

**AGAIN:** The resubmission period for returned 2020 attestations will be tighter than in years past. This is because the attestation period for PY 2021 will begin July 1, 2021. You will not be able to attest for PY 2021 until your PY 2020 attestation has been approved or denied, therefore all PY 2020 attestations that are submitted timely by March 31, 2021 must have any requested corrections resolved by June 30, 2021.

If you have any questions, please do not hesitate to immediately contact a member of the EHR Incentive office at [TennCare.EHRIncentive@tn.gov](mailto:TennCare.EHRIncentive@tn.gov). And remember, **ALWAYS include the provider name and NPI** in the body of the message when sending email.

## Program Year 2020 Timeline



## Make Note Now: Plan to Attest for PY 2021 Later This Same Year, Beginning July 1

You've been reading that 2021 is the final Program Year (PY) of the TennCare EHR Incentive Program. Here's what you need to know now in order to plan for a successful attestation.

This final year is only for providers who still have yet to receive six EHR Incentive payments, and are still eligible to attest. To be eligible a provider must have received at least one EHR Incentive Payment for any year through Program Year (PY) 2016.

**The submission period for PY 2021 begins July 1, 2021.** CMS will allow you to attest prior to completing your annual SRA, but you must attest that you will complete and submit your SRA by Dec. 31, 2021.

**The deadline for submissions is Sept. 30, 2021, 11:59 P.M., Central Time.**

If you attested for PY 2020, that attestation must be adjudicated before you can complete your PY 2021 attestation. That means we must review and either pass or deny your PY 2020 attestation prior to you completing your PY 2021 attestation. In fact, you will not be able to access your PY 2021 attestation until either payment is made or the attestation is denied.

Patient Volume will come from a consecutive 90-day period in Calendar Year (CY) 2020.

Meaningful Use (MU) data, including eQMs, will

come from a **consecutive 90-day period in CY 2021**. You may choose **any 90 days starting with Jan. 1, 2021 through July 31, 2021**.

If you have not completed your annual SRA by the time you attest, you **must complete** your SRA by Dec. 31, 2021. You **are required** to attest that you will complete the SRA by this date. States have the flexibility to require documentation that the SRA has been completed if conducted after the submission of the 2021 attestation.

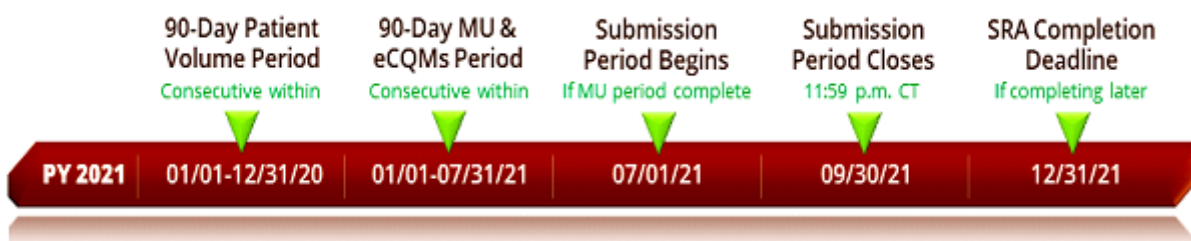
We cannot emphasize enough that you understand the dates for attesting for PY 2021. You **must attest** during this year, CY 2021. You **cannot attest** until your PY 2020 has been adjudicated, assuming you attested for PY 2020. The MU data collection period **begins Jan. 1, 2021 and ends July 31, 2021**. If you choose to use May-June-July as your MU data collection period, you **MUST** still submit your attestation by Sept. 30, 2021. If your **SRA** is not conducted pre-attestation, you **must attest** that one will be completed by Dec. 31, 2021, and then you must do so. Failure to conduct the SRA will result in a finding if you are audited.

Should you have any questions:

Visit our website at <https://www.tn.gov/tenncare/tenncare-medicare-electronic-health-record-ehr-provider-incentive-payment-program.html>.

Email us at [TennCare.EHRIncentive@tn.gov](mailto:TennCare.EHRIncentive@tn.gov).

## Program Year 2021 Timeline





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## **EHR Incentive News** **FEBRUARY 2021**

Medicaid EPs and EHs should submit questions about the Medicaid Promoting Interoperability (PI) Program (in Tennessee also known as the TennCare EHR Provider Incentive Payment Program) to [TennCare.EHRIncentive@tn.gov](mailto:TennCare.EHRIncentive@tn.gov); including questions about

- Eligibility (first 4 attestation pages)
- Meaningful Use
- Clinical Quality Measures
- Program Participation

**ALWAYS** include the provider's name and NPI when contacting us. We will respond to your inquiry as quickly as possible.

Should you have issues with a CMS website, contact the QualityNet help desk for assistance at [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org) or 1-866-288-8912.

View TennCare Medicaid EHR Incentive Program online assistance at

- [Program website](#)
- How-to [PowerPoint Presentations](#)
- [FAQs](#)
- [Acronyms & Glossary](#)
- [Previous issues](#) of EHR Incentive News

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# Can You Attest Again? Here's How You Can Check Your PIPP Participation Status

At minimum\*, a provider must have completed and received an incentive payment for one payment year in Program Year (PY) 2016 or earlier in order to participate for future years.

Providers uncertain about their participation status are encouraged to reach out to the TennCare Medicaid EHR Incentive Program support team for assistance. Program participation status can be verified and reviewed using the provider's National Provider Identifier (NPI) and may assist in determining a provider's eligibility to attest in PY 2020 and/or 2021. Providers who wish to check their participation status should contact the support team via email at [TennCare.EHRIncentive@tn.gov](mailto:TennCare.EHRIncentive@tn.gov).

\*Providers must also meet all other relevant program requirements and metrics to be eligible to participate in the TennCare EHR Incentive Program.

